



September 15, 2015

NETWORK UPDATE

Description	Effective Date
Amendment to Provider Manual	Effective January 1, 2016

The Caremark Provider Manual is amended as set forth in this Network Update. The "**Claims Submission**" section of the Provider Manual (on page 13 of the Provider Manual), has been updated with a new subsection that reads as follows:

Transaction Submission Resolution Management Service Fees

Caremark charges network pharmacies, and Provider agrees to pay, fees for Caremark's resolution of transactions submitted by Provider, including but not limited to, rejected claim resolution, pharmacy compliance, and claims information quality improvement. The fee charged to Provider will be commensurate to the amount of resolution management services Caremark is required to expend based on Provider's claims submissions, as measured comparatively to all other providers on a retrospective monthly basis. Caremark will determine how the fee will be measured and assessed, as communicated to network providers in writing accordingly. The maximum overall transaction submission resolution management service fee charged will be \$0.15/claim, and Providers have the opportunity to reduce the amount of fees charged based on the degree of resolution of transactions required by Caremark for Provider as compared to all other Providers. Caremark may deduct such amounts for the fee from amounts payable to Provider. Providers will be charged for either a Transaction Fee (as described in the Transaction Fees subsection) or a Transaction Submission Resolution Management Service Fee, but not both for the same transaction.

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